

## Our Training Workshops

New Hope Foundation has over 25 years experience in service provision to migrants and refugees. We deliver cross cultural training to government and community agencies. Our training workshops rely on the expert knowledge of experienced professionals in multicultural services to provide participants with the best possible knowledge and skills.



## Cross Cultural Training Calendar August – October 2010

### Working with Refugee Youth

**\$198 (GST incl.)**

Developed in collaboration with the Southern Ethnic Advisory & Advocacy Council Youth Services, this workshop provides participants with knowledge of issues and experiences faced by young refugees. Participants will learn useful strategies to engage and work effectively with refugee youth.

**Werribee**

Wednesday 15 September 10am–4:30pm

### Effective Casework with Refugee Clients

**\$198 (GST incl.)**

This workshop provides participants with a strong understanding of skills required for effective casework practice with refugee clients. Participants will explore the complex issues faced by refugee clients and will identify key elements for appropriate case management, with a focus on mental health, relationships and family violence.

**Werribee**

Wednesday 6 October 10am – 4:30pm

### Developing a Culturally Competent Agency

**\$198 (GST incl.)**

This workshop provides participants with an understanding of cultural diversity frameworks, skills to develop diversity plans within their organisation and strategies to support their organisation's policies toward effective culturally competent service delivery.

**Werribee**

Tuesday 10 August 10am – 4:30pm

### Working with African Families in Cultural Transition

**\$198 (GST incl.)**

This interactive training workshop provides participants with a thorough understanding of African refugee backgrounds together with skills in effective practical strategies for casework and community development work with members of our African communities.

**Oakleigh**

Tuesday 24 August 10am – 4:30pm

### Working with Families from Burma in Cultural Transition

**\$198 (GST incl.)**

This training workshop provides participants with an understanding of our most recently established refugee communities from Burma. The workshop will equip participants with skills in practical strategies for casework and community development work with this client group.

**Footscray**

Wednesday 1 September 10am – 4:30pm

### Mind Your Language: Communication, Interpreters, Translations

**\$198 (GST incl.)**

This workshop explores the communication challenges faced by service providers working with a linguistically diverse client group, by involving participants in practical exercises with NAATI accredited interpreters and translators. Participants will strengthen skills in working with professional interpreters in various settings and will develop skills in writing for the purpose of translation.

**Footscray**

Tuesday 3 August 10am – 4:30pm

## Training Venues

### Oakleigh:

Oakleigh Courthouse  
1436A Dandenong Rd  
Oakleigh  
Melway Ref 69 G6

### Werribee:

Wyndham Civic Centre  
45 Princes Hwy  
Werribee  
Melway Ref 206 B7

### Footscray:

Footscray Town Hall  
Cnr Napier & Hyde Streets  
Footscray  
Melway Ref 2S G10

## How to Register

### Fax

Completed Registration  
and Payment Forms to:  
(03) 9510 8971

or

### Mail

New Hope Training Unit  
PO Box 2310  
Pahran, 3181